

#### Stony Brook University Small Business Development Center

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#### Organizing Your Business and Financial Records –

#### Take Steps to Prepare and Protect Your Business and Financial Records in Case a Disaster Strikes





U.S. Small Business Administration





## **Disasters Don't RSVP**

- Disasters can strike at any time.
- Disasters can affect your home, your small business, or BOTH!
- Hurricane Sandy was a wake-up call for all Long Island small business owners.
- Were you properly prepared on October 29, 2012?
- Will you be prepared for the next disaster?





#### What Is a Disaster Recovery Plan — And Why Should I Care?

- The goal of a Recovery Plan is to get your business back up and running.
- Business continuity <u>is</u> disaster recovery.
- Lost revenue is a serious hurdle to business continuity.
- The reason to do a recovery plan is to keep the business going, cash flow coming in and the customers served.



#### What Do I Need to Think About?

- Emergency planning are those procedures and steps done immediately before/after an interruption to business.
- Disaster recovery are the steps taken to restore some functions so that some level of services can be offered.
- Business continuity is restoration planning, completing the full circle to get your organization back to where it was before an interruption.



## **Be Prepared or Be Sorry**

- According to the Insurance Information Institute, 15% to 40% of businesses typically fail following a natural or manmade disaster.
- Small businesses are even more vulnerable.
- The New York State Small Business Center estimates 70% of small businesses never fully recover from a disaster.



#### Disaster Planning – "Getting Ready"

- Business interruption can strike at any time
  - Weather
  - Fire
  - Theft
  - Flooding
  - Health/Death
- Take the appropriate steps before an event occurs
  - Analyze risks
  - Create an action plan
  - Access resources for future liquidity needs
  - Document business assets
  - Safeguard critical business assets and financial records



### Risk Assessment

- Identify what kinds of hazards are most likely to affect your business
  - Geographic
  - Health-related
  - Human Error
  - Physical
  - Historical
- Evaluate your preparedness level
  - Insurance Coverage
  - Contingency Planning
  - Financial Liquidity
  - Organize your business and financial records



## Is Your Business Covered?

- How much can you afford to lose?
  - Asset Replacement
  - Business Interruption
- Review your insurance coverage with a reputable insurance agent/broker.
- Determine the critical assets that require coverage.
- Make sure exclusions and deductibles will provide adequate reimbursement after disaster events.
- Obtain a line of credit/build up a financial cushion as part of your own self-insurance program.



## **Recovery Planning**

- Customers
- Vendors
- Employees
- Equipment and Systems
- Physical Plant
- Business Information/Document Retention



## **Start Planning Now**

- In creating a disaster plan, don't become overwhelmed by the tasks ahead.
- Work on it in sections and as time permits.
- Focus on what's most important
  - Equipment replacement
  - Record recovery
- Make some plans that can be implemented in the event of an interruption.



#### Recovery Planning: Analyze Your Business

- What are your business functions and services?
- Identify your customers.
- How do you serve them?
- What are your equipment requirements? (cars, computers, etc.)
- Who is critical to your operation?
- Which functions and services are most important to your business?
- What would be the impact on your services to your clients?
- How would a loss of critical personnel impact the business' functioning? (For example, if your expertise is important to your operations, what will happen if you cannot perform those services?)



#### Recovery Planning: Business Impact Analysis

- A Business Impact Analysis determines how many days or weeks you can operate without your regular stream of income.
  - How long will it take before the loss of income affects the delivery of your organization's services?
  - How many payroll periods can you meet with no income?
  - How many vendors will get paid? Which ones?
  - What is your cash reserve?
  - What is your budget for purchasing equipment that would be needed if an event occurs?
  - How long will it take to implement your business continuity plan and get back to normal operations?



#### How and Where Are Your Business Records Stored?

- After a disaster strikes it's too late to worry about keeping your business records safe.
- The Hartford Small Business Pulse: Storm Sandy research report found only 25% of small businesses had backups of critical programs and data.
- Keep physical records (documents and computer data) in a safe location.
- Include daily, even hourly backup as part of your business routine.
- Online backup can be the safest, as long as you can get back on the Internet quickly.



# **Keeping Track of Your Assets**

- Know what assets your business owns in order to replace them.
- Keep a log of major purchases including receipts, item description, purchase date and purchase amount.
- For older assets, take pictures and log a description of the asset.



# **Organizing Your Financial Records**

- Keep detailed records (invoices, receipts, billing statements, check stubs, bank and credit card statements) of monthly sales and business costs.
- Go paperless!
  - Maintain your accounts online (safeguard user names and passwords)
  - Invest in a high-quality scanner
  - Request digital copies of tax and payroll records
- Save critical business records off-line, and off-premises.
  - Certificate of Incorporation
  - Ownership Agreements
  - Property deeds
- Utilize available software tools, like Quickbooks and BackBlaze.



## Conclusion

- Analyze Your Disaster Risks
- Start Planning
- Start Saving/Access Lines of Liquidity
- Organize Your Business Records
- Regularly Review/Update Your Plan
- Be Ready to Execute the Plan



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#### **Questions and Answers**